

# Privacy Policy

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At Adventure Boogies, we are committed to protecting your privacy and ensuring the security of the personal information you share with us. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, book our tours, or interact with our services.

By using our website or services, you agree to the practices described in this Privacy Policy.

## 1. Information We Collect

We may collect the following types of information:

### a) Personal Information

When you make a reservation, contact us, or use our services, we may collect:

Full name

Email address

Phone number (including WhatsApp)

Hotel or accommodation details

Payment-related information (processed securely by third-party providers)

Any additional information you voluntarily provide

### b) Non-Personal Information

Automatically collected data may include:

IP address

Browser type and version

Device information

Pages visited and time spent on our website

Referring URLs

This data is used solely for analytics, security, and service improvement purposes.

## **2. How We Use Your Information**

We use your information to:

Process and manage tour reservations

Confirm bookings and provide customer support

Communicate important updates related to your tour

Improve our website, services, and user experience

Comply with legal and regulatory requirements

Prevent fraud and ensure operational security

We do not sell, rent, or trade your personal information to third parties.

## **3. Cookies and Tracking Technologies**

Our website may use cookies and similar technologies to:

Improve site functionality

Analyze website traffic and user behavior

Remember user preferences

You may disable cookies through your browser settings. Please note that some website features may not function properly without cookies.

#### **4. Payment Information**

All payments are processed through secure third-party payment gateways.

Adventure Boogies does not store or have access to your full credit or debit card details.

Payment providers are responsible for maintaining PCI-DSS compliance and secure payment processing.

#### **5. Data Sharing and Third Parties**

We may share limited information only when necessary with:

Transportation partners or guides to fulfill your booked service

Payment processors for transaction handling

Legal authorities when required by law

All third parties are required to protect your data and use it solely for service-related purposes.

#### **6. Data Security**

We implement appropriate technical and organizational measures to protect your personal data, including:

Secure servers and encrypted communications

Restricted access to sensitive information

Regular monitoring for unauthorized access

While no system is 100% secure, we strive to use commercially acceptable means to protect your data.

## **7. Data Retention**

We retain personal information only for as long as necessary to:

Fulfill the purposes outlined in this policy

Comply with legal, tax, or accounting obligations

Once no longer required, your data is securely deleted or anonymized.

## **8. Your Privacy Rights**

Depending on your location, you may have the right to:

Access your personal information

Request corrections to inaccurate data

Request deletion of your personal data

Object to or restrict certain data processing activities

To exercise your rights, please contact us using the information below.

## **9. Children's Privacy**

Our services are not directed to individuals under the age of 18 without parental consent.

We do not knowingly collect personal data from minors.

## 10. External Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those external sites. We encourage you to review their privacy policies.

## 11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with an updated revision date. Continued use of our website constitutes acceptance of those changes.